

Open'er Glamping Zone Regulations
for the event entitled: "**OPEN'ER FESTIVAL**"

Gdynia, Gdynia–Kosakowo Airport, 30 June – 5 July 2026
(Concerts on 1 July – 4 July 2026)

I. GENERAL PROVISIONS

1. These Regulations are issued by the Organizer of the event entitled "Open'er Festival" (hereinafter referred to as the "Event"), which will take place from 30 June to 5 July 2026 (concerts on 1 July – 4 July 2026), with the Open'er Glamping Zone (hereinafter referred to as the "Zone") operating from 30 June to 5 July 2026, in Gdynia, at Gdynia–Kosakowo Airport, i.e. by the company **ALTER ART FESTIVAL Sp. z o.o.**, with its registered office in Warsaw at ul. Kazimierzowska 14, entered into the Register of Entrepreneurs by the District Court for the Capital City of Warsaw under KRS number 227624 (hereinafter referred to as the "Organizer").
2. These Regulations apply to all persons staying within the Zone during its operating period specified in section 1. Every person staying in the Zone during the Event is obliged to comply with the provisions of these Regulations and the Event Regulations.
3. The purpose of these Regulations is to ensure the safety of Guests staying in the Zone by defining rules of conduct and use of the Zone and its infrastructure. In addition, these Regulations define the rights and obligations of Guests staying in the Zone in connection with check-in to a Glamping Tent under the terms set out herein and the purchase of an appropriate Event admission ticket.
4. The following terms used in these Regulations shall have the following meanings:
 - **"Glamping Tent Fee"** (hereinafter referred to as the "Fee") – a non-refundable reservation of a Glamping Tent made via the eBilet.pl service, with an obligation to pay. Resale of the Fee via auctions, bids, or in any other manner indicating a profit-making character is prohibited. Any public offering of the transfer of ownership of the Fee, including as prizes in contests, lotteries, promotional sales, or any other promotions, even free of charge, is prohibited. The Fee may be immediately cancelled in the event of resale, attempted resale, attempted copying of the Fee, or other actions referred to in this section, without the right to a refund.
 - **"Lessee"** – the person placing the order and paying the Glamping Tent Fee via the eBilet.pl service. The Lessee may also be a Guest.
 - **"Guest"** – a person checked into a Glamping Tent, indicated by the Lessee, entitled to stay in and use the Glamping Tent, and simultaneously an Event Participant under the Event Regulations. A minor who has reached the age of 16 on the day of check-in may stay in the Zone independently. A person who has not reached the age of 16 on the day of check-in may stay in the Zone only under the supervision and sole responsibility of an adult (legal guardian or a person authorized by the guardian). Minors over the age of 16 are required to present a document confirming their age upon entry to the Zone. Failure to present such a document is equivalent to denial of entry without a guardian.
 - **"Glamping Tent"** (hereinafter referred to as the "Tent") – a tent located in the Zone, made available by the Organizer to the Lessee from 12:00 on 30 June 2026 until 14:00 on 5 July

2026, on the basis of the Glamping Tent Fee paid via the eBilet.pl service and after payment of a deposit in accordance with section 12 of these Regulations.

- **“Glamping Identifier”** (hereinafter referred to as the “Identifier”) – a designation issued by the Organizer to each Guest indicated by the Lessee upon first entry to the Zone; the Identifier, in a form determined by the Organizer, shall be a wristband permanently affixed to the wrist for the entire rental period. The Identifier may be used by only one person. Damage to or removal of the Identifier results in loss of its validity; transfer of the Identifier is prohibited.
- **“Security Staff”** – persons appointed by the Organizer, including employees of personal or property security agencies, identified by an ID badge, responsible for ensuring the safety of persons staying in the Zone, including checking Guests’ authorization to enter the Zone.
- **“Zone Area”** – a designated and fenced area of Gdynia–Kosakowo Airport, managed by the Organizer in accordance with the Event Regulations, where the Zone is organized, or another location to which the Zone may be relocated for valid reasons and publicly announced prior to the Event.
- **“Zone Staff”** – a person identified by a Technical Identifier, responsible for overseeing the organization of the Zone.
- **“Technical Identifier”** – an identifier issued by the Organizer to persons working on the preparation and/or execution of the Event and/or the Zone, in accordance with the regulations for contractors and personnel involved in the preparation and execution of the Event.
- **“Organizer’s Representative”** – a person identified by a Technical Identifier marked “Promoter”, authorized to make decisions on behalf of the Organizer.

II. ORGANIZATIONAL AND ORDER RULES APPLICABLE IN THE ZONE

5. The Lessee and Guests staying in the Zone are obliged to observe rules of safe and respectful conduct.
6. Only persons checked into a given Tent are entitled to use it. Depending on the type of Tent reserved, between 1 and 4 persons may be checked into each Tent.
7. Check-in to the Tent is possible from 12:00 on 30 June 2026 until 14:00 on 5 July 2026, subject to meeting the conditions set out in section 9 of these Regulations.
8. A Tent reservation is made upon payment of the Glamping Tent Fee by the Lessee and constitutes acceptance of these Regulations.
9. Check-in to the Tent is carried out based on the list of Guests indicated by the Lessee, upon presentation of an identity document and signing a completed Guest Card constituting Appendix No. 1.
10. If the Lessee is not a Guest, the Lessee is obliged to grant written authorization to one of the Guests to make decisions on their behalf related to the Tent reservation, in particular concerning check-in and check-out procedures.

11. Tent reservations are possible only for the entire duration of the Event, even if the Guests stay in the Tent for fewer nights.
12. The Lessee is required to pay a deposit of PLN 1,000 per Tent, payable by bank transfer together with the Tent Fee or in cash at check-in. The deposit is refunded based on a handover report prepared at check-out, the template of which constitutes Appendix No. 2. If the Lessee or a Guest acting as the Lessee's proxy does not sign the handover report, the Zone Staff shall prepare a unilateral report.

Deposit refund:

- a) A deposit paid by bank transfer will be refunded within 7 business days from check-out, in full or after deduction of any additional costs resulting from improper use of the Tent and its equipment. Additional costs are determined based on the price list constituting Appendix No. 3 or on an individual valuation.
- b) A deposit paid in cash at check-in, if no additional costs are identified, will be refunded in cash at check-out. If additional costs are identified and can be valued based on Appendix No. 3, the deposit will be refunded in cash after deduction of the relevant amount. If damage requires individual valuation, the deposit will be refunded by bank transfer within 7 business days from check-out, after deduction of the assessed costs.
- c) An individual valuation of additional costs will be sent to the Lessee's email address indicated in the handover report. The Lessee declares acceptance of the valuation without objections.
- d) If additional costs exceed the amount of the deposit, the Lessee shall be obliged to pay the difference based on a debit note.

13. In the event of damage to Tent equipment, the Lessee or the Guest acting as the Lessee's proxy is requested to immediately inform the reception staff.

14. Smoking of tobacco products and use of open flames are strictly prohibited in the Tent.

15. The following are prohibited within the Zone:

- a) lighting campfires;
- b) bringing in and using solid- or liquid-fuel stoves;
- c) bringing in and using liquid grill starters;
- d) bringing in and using gas cylinders;
- e) connecting to the existing electrical network outside designated areas;
- f) interfering with surrounding greenery;
- g) damaging infrastructure;
- h) disturbing public order;
- i) littering;
- j) bringing in alcoholic beverages with alcohol content above 4.5% (except beer) and narcotic substances;
- k) bringing animals, except guide dogs;
- l) bringing, possessing, or operating unmanned aerial vehicles (drones) over or in close proximity to the Zone Area as defined in the Event Regulations;
- m) driving or parking cars, campers, caravans, or other vehicles, except authorized vehicles.

16. Zone Staff hands over and receives the Tent from the Lessee or the Guest acting as proxy based on a handover report. To ensure smooth handover, Guests are requested to notify the expected departure time at least 2 hours in advance.

17. The Lessee bears financial responsibility for any damage or destruction of equipment and technical devices caused by the Lessee or Guests.
18. The Organizer is not responsible for any property (including valuables) left in the Tent.
19. For safety reasons, the Tent must be carefully closed when leaving it.
20. The Lessee and Guests are obliged to comply with fire safety regulations, locate fire extinguishers, and familiarize themselves with instructions for their use. Unauthorized use of fire extinguishers and resulting consequences (replacement of equipment, additional service work) will result in additional charges to the Lessee.

III. COMPLAINTS

21. Any complaints may be submitted in writing no later than 21 days after the end of the Event to the following address:

ALTER ART FESTIVAL Sp. z o.o.

ul. Kazimierzowska 14
02-589 Warsaw, Poland

22. A complaint should include the complainant's full name, correspondence address, the reasons for the complaint, and the content of the claim.
23. The Organizer shall consider complaints submitted in accordance with sections 21 and 22 within 14 days of receipt.
24. Use of the complaint procedure is voluntary and is not a prerequisite for pursuing claims.
25. The controller of personal data is ALTER ART FESTIVAL Sp. z o.o., with its registered office in Warsaw at ul. Kazimierzowska 14. Personal data is processed for the purpose of handling complaints. Providing personal data is voluntary but necessary to receive a response. The legal basis for processing is the legitimate interest of the controller consisting in handling complaints. Data will be processed for as long as necessary to achieve the purposes for which it was collected, unless there is a technical, legal, or other justified reason for deletion, destruction, or anonymization.
26. Data subjects have the right to request access to their personal data, rectification, erasure, or restriction of processing, the right to object to processing, the right to data portability, and the right to lodge a complaint with a supervisory authority.
27. For the purposes of these Regulations, "Force Majeure" means any event beyond the Organizer's control, including but not limited to random events, war, uprising, riots, disturbances, terrorist acts, fire, explosion, flood, theft of essential equipment, intentional damage, cyberattack, strike, lockdown, weather conditions, security measures for third parties, national defense requirements, and acts or regulations of state or local authorities. The Organizer shall not be liable for failure to perform obligations under these Regulations to the extent caused by Force Majeure.

IV. FINAL PROVISIONS

28. These Regulations and the Event Regulations are available:
 - on the festival website: www.opener.pl
 - at the Zone reception and during purchase
29. Correspondence to the Organizer should be sent in writing to the address indicated in section 21.
30. Security Staff or Organizer's Representatives may issue their own safety and fire protection instructions in accordance with applicable law.
31. Matters not regulated herein shall be governed by generally applicable provisions of law.
32. These Regulations enter into force on 16 October 2025.
33. The Organizer reserves the right to amend these Regulations:
 - a) to ensure proper conduct of the Event and safety of Participants;
 - b) to correct errors or mistakes in the Regulations;
 - c) to adapt the Regulations to applicable laws;
 - d) if changes are required due to circumstances beyond the Organizer's control that arose after publication and could not have been foreseen.

The Organizer shall inform about amendments on the Organizer's website: www.opener.pl

Warsaw, 30 January 2026